



# INLAND ROOFING & SUPPLY INC.

First of all, we wish to thank you again for allowing us to be a part of your home improvement and also, thank you for taking a few minutes to fill this survey out. This will help us to continually improve our service in the future to YOU, your friends and our community! We take pride in our company's commitment to our customers and we hope you saw that from the start of your home improvement project until we finished it!

*Please be as specific as you can because we take this very seriously.*

1. You don't get a second chance to make a first impression. We'd like to hear what your first impression was with us!

2. On our first visit to your home, how do you feel our salesperson understood your concerns?

3. Was our contract detailed enough for you and easy to understand?

4. Did we complete the job in the time frame you expected?

5. Did we provide a solution to each of the needs you contracted us for?

6. Prior to starting the job, was our delivery of materials done neatly and professionally?

7. Was our final clean-up around the perimeter of your home done neatly and professionally?

8. Were our installers/workers/helpers kind and courteous to you and your property?

9. Would you recommend Inland Roofing to your friends and family based on our performance?

10. Any additional comments or suggestions:

Thanks you so much for your time...Just hit the "Submit Survey" button and you're done!  
From the Staff at Inland Roofing